

State Warns of Scam Involving Medicaid Card

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The Texas Health and Human Services Commission (HHSC) urges all Medicaid providers to warn Medicaid clients about a scam involving the purchase of a replacement Medicaid card.

HHSC issued the warning after receiving a report of the scam on Monday, October 10, 2011. A Medicaid client reported that a caller told them a replacement Your Texas Benefits Medicaid card would cost \$50 and asked them for a bank account number.

Providers should advise clients who receive similar calls to not give any personal information to these callers. Clients should make a note of the number the call came from and report it to the state immediately by calling 800-436-6184.

The state recently replaced paper Medicaid IDs that were mailed to clients monthly with a plastic Your Texas Benefits Medicaid card that looks much like a typical insurance card. People who lose their card can call the state for a free replacement. The state will respond to a request for a replacement card by mail.