

# **EL PASO FIRST**

*Health Plans, inc.*

## **Memo**

**To: Our Valued Primary Care Physicians**  
**From: El Paso First Health Plans- Provider Relations Department**  
**Date: April 5, 2010**  
**Re: Non-Attested TPI's Without Claims or Encounters for at Least 24 Months to Be End-Dated**

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El Paso First Health Plans-Provider Relations Department would like to notify you of the information posted March 5, 2010 on [www.TMHP.com](http://www.TMHP.com) regarding Non -Attested TPI's without claims or encounters for at least 24 months. Please review the details below:

Effective May 23, 2008, providers were required to attest their National Provider Identifier (NPI) for each of their enrolled Texas provider Identifiers (TPI'S). Since that time, any claim that was submitted without an attested NPI has been rejected. On May 1, 2010, TPIs without attested NPIs and without associated claim activity for at least 24 months will be terminated.

Also effective may 1, 2010, TMHP will send a courtesy letter to all provider who have a TPI that has not had any claims activity during the previous 18 months. The letter will inform provider that if they want to keep their TPIs active, they must submit a claim using the TPI referenced in the letter by November 1, 2010. Going forward, TMHP will generate courtesy letters whenever a TPI goes 18 months without claims activity. Providers who receive these letters will have six months for the date on the letter to submit a claim using the TPI referenced in the letter.

TMHP will apply a payment denial code to any TPI that has had no claims activity by the deadline in the courtesy letter and will notify the provider to inform them that the TPI has been terminated. A provider's TPI that is terminated for Traditional Medicaid is also terminated for all other Texas state health-care programs. Claims that are submitted with a terminated TPI will be denied. To reactivate a TPI the provider must complete an enrollment application.

*For more information, call TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.*