



Memo

To: Our Valued Primary Care Physicians
From: El Paso First Health Plans- Provider Relations Department
Date: February 22, 2010
Re: STAR/CHIP Member Roster New Format

Effective March 1, 2010 the member rosters you receive monthly will change its format to enhance compliance with THSteps checkups (for STAR) and well-child exams (for CHIP). The rosters will be divided in two sections. The first section will be to list all the **New Members** to the Health Plan for STAR and CHIP respectively. The second section will list all the **Existing Members**. Each section features at the end the Member Count. For Medicaid recipients, the THSteps checkup should comply with the periodicity schedule that shows when they are due. However, for new members, this schedule changes per state requirements in the following manner. All new members enrolled in a Health Plan must receive a THSteps checkup within thirty (30) days of their enrollment date. Afterwards, they will comply with the periodicity schedule as existing members who need the checkup only when they are due for one at 2, 4, 6, 9, 12, 15, 18, 24, and 30 months. After they turn three (3) years old, existing members need a checkup every year within 60 days from their birthday. The well-child exams for CHIP mirror Medicaid guidelines for convenience purposes. If you have any questions concerning this message, please feel free to contact the Provider Relations Department at extension 1507. Thank you for the great service you provide to our members!