

EL PASO FIRST

Health Plans, inc.

Dear Provider:

Please review the following updates to CHIP and the mail out of new ID cards to our members that will be effective March 1, 2012.

CHIP cost-sharing and co-pay increases

Starting March 1, 2012, CHIP co-payments and cost-sharing cap will go up for medical and prescription drug (generic and brand name) services. The table below shows the co-payment and cost-sharing cap increases.

CHIP Cost-Sharing	Effective March 1, 2011 through February 29, 2012	Increases Effective March 1, 2012 ***
	Co-Pays (per visit, per child):	Co-Pays (per visit, per child):
At or below 100% of FPL*	Charge	Charge
Office Visit	\$3	\$3
Non-Emergency ER	\$3	\$3
Generic Drug	\$0	\$0
Brand Drug	\$3	\$3
Facility Co-pay, Inpatient	\$10	\$15
Cost-sharing Cap	1.25% of family's income**	5% of family's income**
Above 100% up to and including 150% of FPL*	Charge	Charge
Office Visit	\$5	\$5
Non-Emergency ER	\$5	\$5
Generic Drug	\$0	\$0
Brand Drug	\$5	\$5
Facility Co-pay, Inpatient	\$25	\$35
Cost-sharing Cap	1.25% of family's income**	5% of family's income**
Above 150% up to and including 185% of FPL*	Charge	Charge
Office Visit	\$12	\$20
Non-Emergency ER	\$50	\$75
Generic Drug	\$8	\$10
Brand Drug	\$25	\$35
Facility Co-pay, Inpatient	\$50	\$75
Cost-sharing Cap	2.25% of family's income**	5% of family's income**
Above 185% up to and including 200% of FPL*	Charge	Charge
Office Visit	\$16	\$25
Non-Emergency ER	\$50	\$75
Generic Drug	\$8	\$10
Brand Drug	\$25	\$35
Facility Co-pay, Inpatient	\$100	\$125
Cost-sharing Cap	2.25% of family's income**	5% of family's income**

* The federal poverty level (FPL) refers to income guidelines established annually by the federal government.

**Per 12-month term of coverage.

***Effective March 1, 2012, CHIP members will be required to pay an office visit co-payment for each non-preventive dental visit.

If you have any questions, please call our Member Services Department at 1-877-532-3778, Monday through Friday 7 a.m. to 5 p.m.

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ID cards and Pharmacy information

Effective March 1, 2012 El Paso First Health Plans will handle Pharmacy services for our Medicaid (STAR) and CHIP Members. We will mail out a new El Paso First ID card with the new Pharmacy information required to submit claims to our subcontractor Navitus. Below is a snapshot of these new ID cards with PCN, RxGroup and BIN number. Please remember that all Medicaid members will be issued a new Your Texas Medicaid Benefits plastic card but members will receive it on late March or April. If you need to verify eligibility for one of our members you can call our Member Services Department Monday through Friday from 7 am to 5 pm at 915-532-3778 or toll free at 1-877-532-3778 or you can use our web portal or Health X system. For information regarding the web portal or HealthX, please call the Provider Relations Department at 915-532-3778, press option 4, and dial extension 1507. Thank you for being part of our network!

EL PASO FIRST premier plan
TEXAS STAR PROGRAM
Your Health Plan ■ Your Choice

Member Services
Servicios para Miembro

532-3778
1-877-532-3778

PHARMACIST ONLY
1-877-908-6023
BIN#610602
PCN: MCD
RxGroup:EPF

Available 24 Hours
7 Days a Week

Disponible 24 Horas
7 Dias a la semana

**BIN# 610602
PCN: MCD
RxGroup: EPF**

EL PASO FIRST Health Plans, inc. CHIP

Member Services
Servicios para Miembros

532-3778
1-877-532-3778

PHARMACIST ONLY
1-877-908-6023
BIN#610602
PCN: MCD
RxGroup:EPF

Available 24 Hours
7 Days a Week

Disponible 24 Horas
7 Dias a la semana

EL PASO FIRST Health Plans, inc. CHIP PERINATAL

Member Services/
Servicios para miembros

(915) 532-3778
1-877-532-3778

Available 24 Hours
7 days a week/
Disponible las 24 horas
7 días de la semana